

**2012**

*Time : 3 hours*

*Full Marks : 80*

*Candidates are required to give their answers in their own words as far as practicable.*

*The figures in the margin indicate full marks.*

*Answer from both the Groups as directed.*

**Group – A**

**(Objective Type Questions)**

Answer **all** questions.

1. Choose the correct answer of the following :

2×10 = 20

(a) First step in the Group formation is :

- (i) Norming
- (ii) Adjourning
- (iii) Functioning
- (iv) Storming

- (b) Power in group is called :
- (i) Coalition
  - (ii) Empowerment
  - (iii) Politics
  - (iv) All of these
- (c) Organizational behaviour is the study of :
- (i) Group Behaviour
  - (ii) Human Behaviour
  - (iii) Both (i) and (ii)
  - (iv) None of these
- (d) A leader to his followers :
- (i) Pushes
  - (ii) Pulls
  - (iii) Controls
  - (iv) Attracts
- (e) Changing job every time is called :
- (i) Placement
  - (ii) Job-hopping
  - (iii) Dynamic
  - (iv) Recruitment

- (f) Comparing individual with others input and output is the study of :
- (i) ERG theory
  - (ii) Expectancy theory
  - (iii) Equity Theory
  - (iv) None of these
- (g) When Power gets approved by authority is called :
- (i) Power
  - (ii) Responsibility
  - (iii) Authority
  - (iv) Accountability
- (h) Self-managing team is also known as :
- (i) Empowerment team
  - (ii) Cross functional team
  - (iii) Problem solving team
  - (iv) Virtual team
- (i) The main styles of leadership are :
- (i) 5
  - (ii) 4

(iii) 6

(iv) 3

(j) The main causes of conflict are :

(i) Interdependence

(ii) Specialization

(iii) Difference in personalities

(iv) All of these

### **Group – B**

#### **(Long-answer Type Questions)**

Answer any four questions :  $15 \times 4 = 60$

2. Define the term 'Organizational Behaviour'. Explain the different factors which influence Organizational Behaviour ?
3. Explain the basic concept of Leadership and Leadership Style. Also explain theory of leadership.
4. Explain the term 'Organizational Climate' and 'Organizational Effectiveness' with suitable examples.

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Contd.

5. What do you mean by 'Organizational Change' ?  
What are its different factors ?
6. What do you mean by Motivation ? Discuss any one theory of work motivation which you like most.
7. Explain the following :
  - (i) Group Dynamics
  - (ii) Stress Management
8. Discuss the nature and management of Job Stress.
9. Explain, with example, that feelings of inequality act as motivator.
10. Explain the meaning of 'Personality'. What are its determinants ?

