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**BBA(I)/H – 2/14**

**2014**

**Time : 3 hours**

**Full Marks : 80**

*Candidates are required to give their answers in their own words as far as practicable.*

*The figures in the margin indicate full marks.*

*Answer from both the Groups as directed.*

**Group – A**

**(Objective-type Questions)**

1. Answer all questions :  $2 \times 10 = 20$

- (a) Organisational Behaviour is :
- (i) An interdisciplinary approach
  - (ii) Process approach
  - (iii) A humanistic approach
  - (iv) Scientific approach

**NR – 2/2**

**(Turn over)**

(b) "How throne experiment" which was a real beginning of applied research in OB was conducted by :

- (i) Elton Mayo
- (ii) F. W. Taylor
- (iii) Henry Fayol
- (iv) Maxweber

(c) Power in group called :

- (i) Coalition
- (ii) Empowerment
- (iii) Politics
- (iv) All of these

(d) A leader to his followers :

- (i) Pushes
- (ii) Controls
- (iii) Attracts
- (iv) Pulls

(e) Changing job every time is called :

- (i) Placement

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( 2 )

Contd.

- (ii) Recruitment
- (iii) Dynamic
- (iv) Job-hopping

(f) Which of the following is/are the key features of organisation ?

- (i) Group efforts
- (ii) Social invention
- (iii) Accomplishing goals
- (iv) All of these

(g) " \_\_\_\_\_ " are social inventions for accomplishing goals through group efforts.

- (i) Management
- (ii) Organisation
- (iii) Leadership
- (iv) Behaviour

(h) Self-managing team is also known as :

- (i) Cross functional team
- (ii) Problem solving team

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( 3 )

( Turn over )

- (iii) Empowerment team
  - (iv) Virtual team
- (i) To day's organisation are :
- (i) Open system
  - (ii) Closed system
  - (iii) Open as well as closed
  - (iv) None of these

**Group – B**

**(Long-answer Type Questions)**

Answer any four questions of the following :  
15x4 = 60

2. Define "Organisational Behaviour". Discuss the scope of Organisational Behaviour.
3. What is Motivation ? Discuss its theories.
4. Discuss the various styles of Leadership.
5. Explain the features of organisational climate. What factors influence the climate of an organisation ?
6. Explain the various determinants of personality.

NR – 2/2 (4)

Contd.

7. Define Group. Explain the different types of Group.

8. Examine the factors that influence the behaviour of individuals in organisations.

9. Explain the following :

- (a) Money as motivator
- (b) Power motive

10. Write notes on the following :

- (a) Stress Mangement
- (b) Group Dynamics



NR – 2/2 (300)

(5)

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